



Update to 9th Avenue West Residents

The BIG Project to replace utility lines is coming to your neighbourhood. This is a generational investment in local infrastructure to secure our utility system. We appreciate that it will be disruptive, and will do our best to minimize impacts.

Dear Neighbour,

Work to replace the underground utilities on 9th Avenue West is expected to begin the week of **October 14th, 2025**. Equipment will be mobilized to your area **next week**, excavation of the road is anticipated to begin October 14th barring any unanticipated delays. We appreciate that this area has already been subject to major construction works and impacts due in part to emergency work on the watermain. As such, your street was moved up in priority for utility replacement to reduce risk of future emergency breaks.

What you need to know:

- Planned construction hours are 7:00 am–7:00 pm, 7 days a week.
- Parking access restrictions will occur when construction is in your section of street for both on-street parking and driveways. *(Additional notice to be provided to impacted households + street signage posted in advance).*
- Disruptions to driveway accesses are likely when service upgrades are made to individual lots.
- There may be impacts to landscaping/retaining walls or other improvements at the front of the property where the owner has encroached on City property. *(If you don't know if you are encroaching, ask!).*
- Crews will keep access open for pedestrians.
- Regularly scheduled waste pick up will be provided. Please bring your garbage and recycling bins to the curb by the usual 7 am time on your pick up day.
- There is the potential for water quality impacts due to construction.
- Residents will see dust and/or muddy conditions of roadways due to construction.
- Streets will be left in a gravel state until weather windows allow for paving—which may delay paving to Summer, 2026.
- Work may be rescheduled due to weather conditions or other circumstances beyond our control. Advance notice will be provided whenever possible.
- See next page for map of impacted area and frequently asked questions for details.

IMPORTANT NOTE: The Project will neither provide reimbursement for removal of or undertake restoration of private installations on City property.

If you have any questions or concerns, please reach out at:



(250) 627 2850



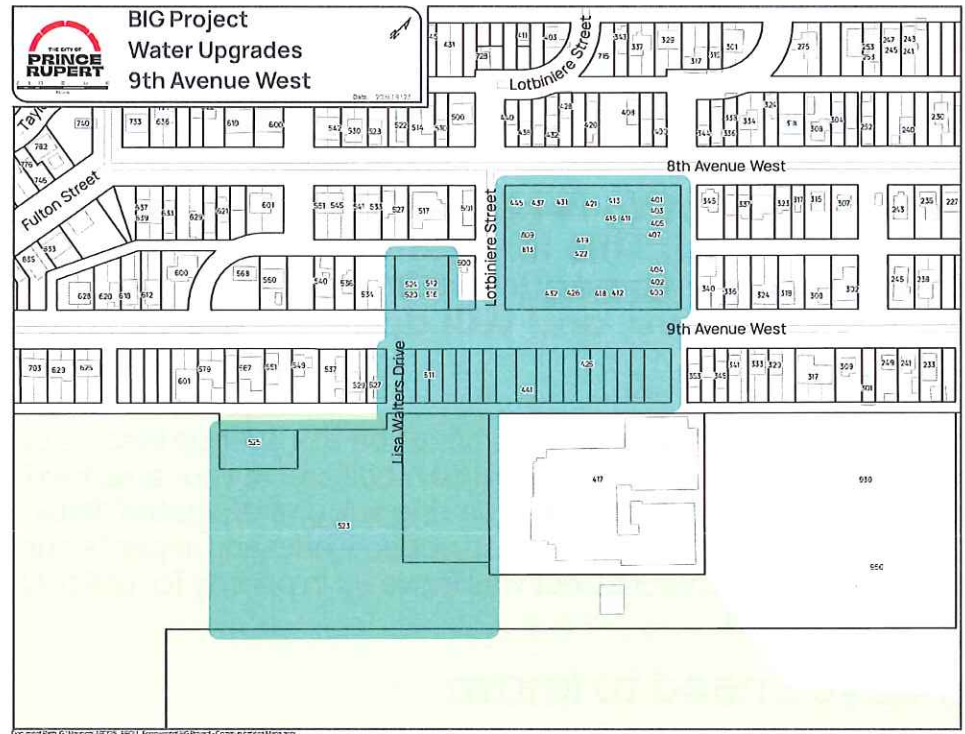
big@princerupert.ca

engage.princerupert.ca/big

Project Map + Frequently Asked Questions

Will I be able to park on the street during construction?

Parking availability on the street will be affected during the waterline replacement construction. Depending on the specific work being conducted, temporary parking restrictions or closures may be implemented in the construction zones for safety and logistical reasons. It is advisable to closely follow any parking notices and signage provided to avoid potential towing of vehicles. Where boats and trailers are parked on street, they will need to be moved off the street during the construction timeframe. Notices will be provided a minimum of 48 hours in advance to directly impacted households and signage placed in advance of the parking regulations coming into effect. The length of time of parking disruption will depend on your location within the construction area (ie. if you are at the beginning, middle, or end of a construction zone).



Teal area indicates those households that will be impacted by utility line replacements and associated road closures

What will happen if I have landscaping or hardscaping obstructing a City utility line?

Where sheds or landscaping improvements have been done on City property at the front of your property, it may be necessary that structures, trees, and/or landscape improvements be removed from City-owned property as utilities may be located underneath. If you are concerned about any of your structures, trees and/or landscape improvements, please notify the project team who can assess the situation, discuss possibilities, and coordinate work. However, it is important to note that the Project will neither provide reimbursement for removal of or undertake restoration of private installations within City-owned property and Right of Ways.

There is someone in my household with a physical disability. What should I do?

Let us know if you or anyone in your household has a disability or accessibility needs so that we are aware and can work to coordinate appropriate supports. Notices will also be sent directly to households asking for this information to be provided. The City will also be engaging with local interest holders like the health care sector and emergency response to ensure that we are working together to support residents.

Find answers to more FAQs at: engage.princ Rupert.ca/big



What to Expect When Expecting the BIG Project?

Step 1: Investigations

During this step, our crews will be surveying the area to plan the construction phase. There will be minimum impact to your daily schedule, you will see surveyors out spray painting certain areas as well as a Hydrovac truck in the area. There may be minor traffic delays.

1.



Step 2: Installing the New Water Main

The road will be dug up in sections for installing the new utility line. Once the new line is in, the road will be filled with gravel. This step does not include tying in the newlines to the old.

2.



Step 3: Pressure Testing and Treating the Line

In this step, the new water mains will be pressure tested and treated with chlorine (a Northern Health standard) to ensure the water is deemed potable (i.e. drinking water). Other utility lines will require flushing as well. You will notice a slowdown in construction activity for 7-10 days while these tests are being conducted.

3.



Step 5: De-Commissioning

Here you will see the crew excavating the road to disconnect the new line from the old. Old fire hydrants will also be disconnected and removed, once again the road will be backfilled with gravel. You can expect a temporary water disruption in this step as well.

5.



4.



Step 4: Servicing

Servicing is tying in the new utility lines to each individual lot, as well as tying in the new main to the old system. It is done in this order to ensure you do not go without water for the duration of the Project - you will have temporary water disruptions (1 day) while the tie ins are being done. You can also expect excavation of the road and excavation on/near your property if you have any encroachments. There will also be new fire hydrants installed, which will be tied into the new line in this phase.

Step 6: Paving

This is the final stage of the Project. If there was any disruption to the curb, you can expect replacement. Paving of the road will follow soon after. Expected timelines will be sent out in notices to your area.

6.



For more information scan the QR code on the camera of your smartphone, which will take you to our website with FAQ's and project updates. Alternatively, reach out via the contact provided.



(250) 627 2850



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engage.princerupert.ca/big

